



DALLAS
VETERINARY DENTISTRY
&
ORAL SURGERY

Dallas Veterinary Dentistry & Oral Surgery

2700 W. State Hwy 114, Bldg 2
Grapevine, TX 76092

2700 Lake Vista Dr., Suite 2
Lewisville, TX 75067

817.431.8451 | DallasVeterinaryDentistry.com

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Fellow, Academy of Veterinary Dentistry
Diplomate, American Veterinary Dental College

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"Pets are never too old for dentistry with our specialists!"

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|----------------|-------------------------|--------------------|--------------------|
| ➤ Endodontics | ➤ Oral Surgery | ➤ Feline Dentistry | ➤ Dental Radiology |
| ➤ Periodontics | ➤ Maxillofacial Surgery | ➤ Senior Dentistry | ➤ Pain Management |
| ➤ Orthodontics | ➤ Oral Diseases | ➤ Restorations | ➤ Customer Service |

Dear Client,

Thank you for your trust and the opportunity to be your partner in providing veterinary dental specialty care for your precious pets.

In response to the growing concerns about the spread of COVID-19, we understand the uncertainty that our community is experiencing regarding coronavirus and are committed to the health of our patients, clients, and staff.

At this time, Dallas Veterinary Dentistry & Oral Surgery is fully operational and open during normal business hours for specialty appointments.

For the protection of our clients, patients, and staff, we are adhering to the following to help us continue to provide excellent quality of care, in a safe and clean environment:

- We are minimizing all person-to-person physical contact. We have asked our team to refrain from shaking hands.
- We have increased the frequency of cleaning and disinfecting of all high touch surfaces throughout our facility.
- We will continue to follow the recommendations of the CDC, state and local authorities to minimize the spread of the virus.
 - Staff who feel ill are instructed to stay home and consult their healthcare providers.
 - All staff are to be vigilant about frequent hand washing.
 - Coughing/sneezing should be covered.



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- As always, exam rooms are disinfected before and after each client/patient visit with healthcare grade disinfectant.
- We are asking clients if they or any immediate family member have had international travel in the last 2 weeks or if they have any reason to believe that they have been exposed to an individual positive for COVID-19. If so, alternative options will be discussed. Options will include asking if an alternate person can bring the patient to the appointment or delaying the appointment.
- We will begin asking clients if they have any symptoms or fever
- Recheck appointments will be completed as "Telemedicine" appointments. Clients can send a photo of their pet's mouth and our staff can call them to follow up on the pet.
- For all appointments, we are limiting the number of clients and patients entering the hospital and examrooms to 1 client and 1 pet for each visit.

We are closely monitoring the guidance of the World Health Organization, Centers for Disease Control and local authorities regarding the spread of the virus to ensure that the actions that we are taking are comprehensive and appropriate.

If you have any questions or concerns, please do not hesitate to contact us at 817.431.8451 or info@dallasveterinarydentistry.com.

Sincerely,

DEBRA A. NOSSAMAN, DVM, FAVD, DAVDC
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